

Essex General Practice Appointments

November 2023

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937,011

GP SURGERY APPOINTMENTS OFFERED

653,899

PATIENTS SEEN FACE-TO-FACE

Face-to-Face appointments:

- COVID-19 is still here
- Remember – we continue to see extremely clinically vulnerable patients each day
- We have a duty to keep all our patients safe
- If you **need** to be seen face to face, **you will be seen**
- Thank you for your patience – we all remain under pressure in the NHS

Patient Safety:

- Please continue to wear face coverings inside the practice
- Please be patient with our team
- We have been working hard non-stop through the pandemic & vaccinating too.

1 in 3

of Essex patients registered with a GP
who required an appointment saw their
GP face to face in November 2023

40.9%

Patients who contacted their Practice
were seen on the same day

You may not always
need to see a GP.

Our trained clinical staff
can treat a range of
conditions.

Helping you to be seen
and treated sooner.



Our Practice team are here to help, not be hurt.

Aggressive, violent or threatening behaviour
towards our staff will not be tolerated.

#BeKind